

Using ICTs to create a culture of transparency: E-government and social media as openness and anti-corruption tools for societies.

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Using ICTs to create a culture of transparency: E-government and social media as openness and anti-corruption tools for societies

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Abstract

In recent years, many governments have worked to increase openness and transparency in their actions. Information and communication technologies (ICTs) are seen by many as a cost-effective and convenient means to promote openness and transparency and to reduce corruption. E-government, in particular, has been used in many prominent, comprehensive transparency efforts in a number of nations. While some of these individual efforts have received considerable attention, the issue of whether these ICT-enabled efforts have the potential to create a substantive social change in attitudes toward transparency has not been widely considered. This paper explores the potential impacts of information and ICTs “especially e-government and social media” on cultural attitudes about transparency



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Keywords

E-government; Transparency; Social media; ICT

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more than eighty journal articles and book chapters, along with six books. His most recent books are *Information Worlds: Social Context, Technology, & Information Behavior in the Age of the Internet* (Routledge, 2010) with Gary Burnett and Public Libraries and the *Internet: Roles, Perspectives, and Implications* (Libraries Unlimited, 2010) with John Carlo Bertot and Charles R. McClure. His research has been funded by the Institute of Museum & Library Services, the National Science Foundation, the American Library Association, and the Bill & Melinda Gates Foundation.

Justin M. Grimes is a PhD student in the College of Information Studies at the University of Maryland and a research associate at the Center for Information Policy and E-Government. His research interests include e-government, information policy, open government data, and government 2.0.

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